

Service Agreement Details  
with Richardson's Heating and Air Inc

**When you become a service agreement customer with Richardson's Heating and Air, you will receive the following:**

- Two clean and checks during the year: one in the spring and one in the fall prior to the cool and hot seasons.
- Become a top priority customer
- 10% off parts if your system is not under warranty
- Providing an air filter change (*additional charge*)
- We will call you to schedule the clean and check versus you remembering to contact us.

**What happens during a clean and check?**

- All parts of the system are checked for functionality.
- The system is professionally cleaned.
- Checking the air filter. We will also change/provide the air filter if it is part of your service agreement. If an air filter change is not part of the service agreement and the homeowner has an air filter, we will gladly change it!
- The systems pressures will be checked
- Freon will be checked.

**What is NOT included?**

- If a part is needing repaired or replaced, the service agreement will not cover the labor or part. However, if the system is NOT under warranty, you will receive 10% off the part.
- If the system is low on freon, the service agreement will NOT cover the cost of it.

**What are the benefits of a service agreement?**

- Extend the life of the HVAC system.
- By maintaining the system, it will help save on your electric bill by reducing the amount of energy needed to run the system.
- Regular maintenance checks will help your HVAC system run at its best.
- Prevent a problem before it becomes a problem! Regular maintenance checks may save you from being without AC or heat because the problem was stopped before it happened!